



# COVID-19: SERVICEMASTER RECOVERY SERVICES IS ALWAYS HERE FOR YOU & YOUR POLICYHOLDERS.

As we are all adjusting to the new normal of the COVID-19 crisis, we want you to know that we're here for you 24/7/365. In conjunction with our environmental experts and industrial hygienists, we have developed comprehensive COVID-19 protocols for all disaster types to ensure we keep your policyholders and their properties safe.

**HELPING YOU PROTECT  
YOUR CLIENTS.**

Our employees have been on the front line of this pandemic since its onset, literally working around the clock to deliver cleaning and disinfecting services for businesses around the country. We are currently offering three types of COVID-19 cleaning to commercial facilities. All of our cleaning and disinfection services use hospital-grade, EPA registered products to the exact manufacturer specifications including mixing and dwell time.

## **PREVENTATIVE CLEANING**

Preventative Cleaning is for facilities with no known contamination seeking to maintain a safe and sanitary environment for customers and employees.

## **DECONTAMINATION SERVICE**

Decontamination Cleaning is for facilities with possible or confirmed exposure to COVID-19.

## **REOPENING CLEANING**

Reopening Cleaning is for businesses scheduling to reopen and return to regular operations.

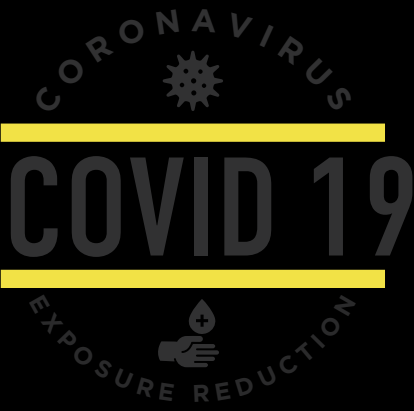
Some aspects of our COVID-19 cleaning includes:

- Hand cleaning of all horizontal surfaces
- Cleaning of all frequently contacted surfaces such as: door handles, keyboards, desks, hand rails, shopping carts, production equipment and more
- Application of aerosolized disinfection solution
- Complete disinfection of all restrooms
- Trained and certified personnel
- EPA registered, hospital-grade disinfectants

If you or one of your policyholders' properties needs COVID-19 cleaning, contact us today at 800-559-9070.



**VISIT OUR WEBSITE FOR MORE  
INFORMATION ON COVID-19.**



# High Touch Cleaning Checklist

High touch items are among the most pathogen heavy surfaces in your home. Routine cleaning and disinfecting of these items along with frequent hand washing are critical to breaking the chain of infection and creating clean, safe, and healthy environments.

ServiceMaster Recovery Services believes in helping you educate and protect your policyholders in these uncertain times. One of the most effective ways to ensure a safe and healthy home is to regularly clean and disinfect, especially high touch areas in the home. Share this High Touch Cleaning Checklist with your policyholders to help keep their homes healthy and safe.

- |                                                     |                                                                                   |
|-----------------------------------------------------|-----------------------------------------------------------------------------------|
| <input type="checkbox"/> CHAIR HANDLES & BACKS      | <input type="checkbox"/> COAT/SHOE RACK                                           |
| <input type="checkbox"/> COFFEE MACHINES & POTS     | <input type="checkbox"/> TOILETS                                                  |
| <input type="checkbox"/> COUNTER TOPS               | <input type="checkbox"/> PRINTER/FAX MACHINES                                     |
| <input type="checkbox"/> PET BOWLS                  | <input type="checkbox"/> REFRIGERATOR HANDLES & DOORS                             |
| <input type="checkbox"/> END TABLES                 | <input type="checkbox"/> SINK FAUCETS & HANDLES                                   |
| <input type="checkbox"/> DOOR HANDLES & EDGES       | <input type="checkbox"/> STAIR RAILS                                              |
| <input type="checkbox"/> REMOTE CONTROLS            | <input type="checkbox"/> WATER DISPENSERS/COOLERS                                 |
| <input type="checkbox"/> ALL PHONES                 | <input type="checkbox"/> TABLETOPS                                                |
| <input type="checkbox"/> KEYS                       | <input type="checkbox"/> BLUETOOTH SPEAKERS                                       |
| <input type="checkbox"/> COMPUTERS, KEYBOARDS, MICE | <input type="checkbox"/> VOICE ASSISTANT MACHINES (AMAZON ECHO, GOOGLE HOME, ETC) |
| <input type="checkbox"/> LIGHT SWITCHES             | <input type="checkbox"/> TOASTER OVENS                                            |
| <input type="checkbox"/> MAILBOXES                  | <input type="checkbox"/> TRASH RECEPTACLES                                        |
| <input type="checkbox"/> MICROWAVES                 | <input type="checkbox"/> TABLETS                                                  |
| <input type="checkbox"/> PAPER TOWEL DISPENSERS     | <input type="checkbox"/> LAUNDRY MACHINES                                         |

## DON'T OVERLOOK THESE OUTSIDE HIGH TOUCH AREAS AND ITEMS.

- |                                                                                         |                                                                     |
|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------|
| <input type="checkbox"/> PATIO (CHAIRS, TABLES, BENCHES, GRILL, HEATERS/FIRE PITS, ETC) | <input type="checkbox"/> LAWN TOOLS (LAWN MOWERS, WEED EATERS, ETC) |
| <input type="checkbox"/> CHILDREN'S SWING SETS & OUTDOOR TOYS                           | <input type="checkbox"/> HOT TUB, POOL AND POOL TOYS                |



800-559-9070

[www.smrecover.com](http://www.smrecover.com)